



Quick Start Guide - Vidiu Encoder

- Mount the Vidiu encoder to the camera shoe mount accessory bracket. You can optionally attach the encoder to the tripod with Velcro. If you are just testing the unit, it can sit anywhere nearby.



- Connect camcorder's HDMI output to the Vidiu's HDMI input with an HDMI cable. Please note the Vidiu accepts a standard HDMI connector; your camera may have a "mini" or "micro" HDMI output.
- Connect the power supplies to both the encoder and camera. The encoder can also be operated via its internal battery --once charged, it will last 45 minutes to 1 hour.
- Connect an Ethernet cable (CAT-5 type) to the encoder's Ethernet port. The encoder can also connect via WiFi but you may need your network administrator to assist with passwords and firewall.
- Turn on the camcorder and Vidiu encoder. Wait until the Vidiu's power-up sequence finishes. It will say "Ready" after checking for connection and firmware updates.
- Go to your live streaming website on any web-enabled device (computer, tablet, etc). If you do not have the URL address for your website, please call us for the link.



- Press the red "Start/Stop" button to start broadcasting to your website. The unit will say "Live" on the display. Your encoder will already be programmed to stream to the custom website created by LiveWebView/MyLiveDistrict.
- To STOP the stream pressed the red button again. The unit will say "Ready" again.

****Please note:** Once you go "live", anyone with the URL link to your streaming website will be able to view the live stream, even if it's just a test. You can delete the test video from your VOD library (see Admin Page doc for instructions).

Troubleshooting:

- If the Vidiu does not display “Ready” it will not stream your video. If this happens, please check your Ethernet cable connections and confirm that you have an Internet signal going to the encoder.
- If your camera does not output a video signal, the encoder will indicate it on the display. Only when the Vidiu encoder sees a valid video input and Internet connection will it be ready to stream. If you do not have a video signal you can still do a test stream via the “Live” button -- it will show a blue screen on the streaming page.
- Video, Audio and Broadcast settings are pre-set before we ship you the encoder. They can be changed if needed -- see the Teradek manual or contact us.

If you are having difficulties after checking your video and Internet connection, please call customer support.

Customer Support: John 310-872-8993, Steve 310-809-4175, Vic 845-428-6228